

Service Overview and Guidelines

Services Offered:

1. Consecutive Service (Hourly):

- We provide transportation from point A to point B, with the vehicle available for the duration it is reserved. You may leave belongings in the vehicle as it remains with you consecutively. A complete itinerary must be provided for the driver.

2. Pick-up and Drop-off Service:

- This service includes a direct trip from one location to another at a scheduled time, using the most efficient route as determined by the driver. No additional stops or extra driving time are included. A 15-minute grace period is allowed from the scheduled pick-up time. If passengers are not ready to depart after this period, additional wait time will incur a per-minute charge based on vehicle size.
- For round trips, belongings cannot be left in the vehicle between trips, and the same vehicle and driver are not guaranteed for the return journey. If you require multiple stops, need to leave items onboard, or want more flexibility with your return pick-up time, consider requesting a quote for our hourly service.

Driver Regulations:

- According to the US Department of Transportation Federal Motor Carrier Safety Regulations (USDOT FMCSR), drivers are limited to ten hours of continuous driving and fifteen hours of total working time within a 24-hour period, followed by an 8-hour off-duty period. If your itinerary requires additional driving time, arrangements for a second driver can be made at an additional cost.

Rates, Itinerary, Security Guard:

- Rates are based on the details provided at the time of the quote request. Changes to locations, dates, or timings may affect the service rate.
- A full itinerary with all stops must be provided at booking. Any post-booking changes to locations or timings require approval and may lead to additional charges.
- Depending on the location and timing, some reservations may necessitate a security guard at an additional cost.

Vehicle Capacity:

- The listed passenger capacity indicates the maximum number of individuals that can legally be transported per vehicle according to US DOT regulations. For optimal comfort, especially in limousine-style vehicles, it is recommended to limit the number of passengers to 2-5 less than the maximum legal capacity. In some executive-style vehicles, full passenger capacity requires one individual to sit in the front passenger seat next to the driver.

Accommodation and Parking Fees:

- Clients are responsible for providing a private room for the driver during overnight stays. The cost of the room and parking fees are not included in the initial quote. Accommodations must be in a 3-star hotel or higher.